

So we can provide to our guests a pleasant stay in our hotel, we have established Hotel Rules. In order to bring the contents of Hotel Rules closer, please find below

HOTEL RULES SUMMARY

1. The check in time is from 2:00pm, the check out time is until 12:00am.
2. The hotel shall hand over to the guest a room upon his/her arrival.
3. At the check out, the guest shall leave the room in its normal state, pay for the services and hand over the key card to the reception desk.
4. Buffet (self-service) breakfast is available at the restaurant hall on the fourth floor between 7:00am and 10:00pm.
5. Room service and housekeeping cleaning services is available until 14:00pm. This includes changing all of the bedding, making the bed, vacuuming the carpet and washing the hard floors. The cleaning process also includes a strict cleaning of the bathroom to ensure that it remains sanitary.
6. The guest shall receive visitors in common use areas of the hotel.
7. It is not allowed to bring into the room and common use areas any inflammable and explosive substances as well as substances with a strong odor.
8. The guest shall use the room and common use areas so as not to disturb other guests.
9. Guests shall observe night-time peace between 23.00 and 06.00 in the morning the following day.
10. Guests have a safety deposit box available in their rooms for storage of their valuables.
11. Guests should make sure any time they leave the rooms that the door to the hotel room is properly locked.
12. If any guest should miss any of their belongings they should immediately notify the reception desk staff. The head or an authorized person shall draft a report, check the computer records on room entries and notify the police, if the guest so requests.
13. Fire safety rules and evacuation route signs are posted in all hotel rooms and corridors.
14. In accordance with the no-smoking rules, smoking is not allowed in the rooms and all areas of the hotel.
15. Guests may store their personal belongings or luggage before or after the check out into the luggage room next to the reception desk.

Complete House Rules is at guests disposal at the Reception desk.

The management of the hotel



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